

Vanco Mobile Faith Engagement App

St. John's will now be using this new Vanco Mobile app for eGiving instead of the GivePlus Mobile app, which Vanco will no longer be supporting.

What Does This Mean for You?

- 1. New system is easier to use.
- 2. You can use your existing profile with Vanco's new mobile app.
- 3. Any existing recurring transactions that were set up in Give+ will transfer over to Vanco Mobile.

Directions for Vanco Mobile App:



- 1. Download Vanco Mobile Faith Engagement app from Google's Play Store or Apple's App Store
- 2. Search for St. Johns Lutheran Church (<u>do not use</u> an apostrophe in Johns). You will be given a list to choose from. (**Note:** Make sure you have the correct church 1804 Highland Ave, Eau Claire WI)
- 3. Log In: You can use your existing Vanco profile (user name and password). Otherwise, you will need to "Create an Account." (See note below)
- 4. Once signed in, click "Give."
- 5. Enter your donation amount.
- 6. Pick the fund you wish to give to.
- 7. Select your frequency for your donation and the date.
- 8. Choose your payment option: Credit or debit card; or bank account
- 9. If using a credit card, you will have an option to cover the processing fee.
- 10. Click Give
- 11. A summary of your donation will appear.
- 12. Click Submit

Note: If you previously used the Give+ app, you should see your previous payment information transferred over to Vanco Mobile.

If you have any questions, please contact Genny at 715-834-9571 or genny@stjohns-ec.org.